



Q & M Dental Group (Singapore) Limited

## Investor **Presentation**



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#### Q & M Overview

**Dental Healthcare Prospects** 

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Key Investment Highlights

**Growth Strategy** 

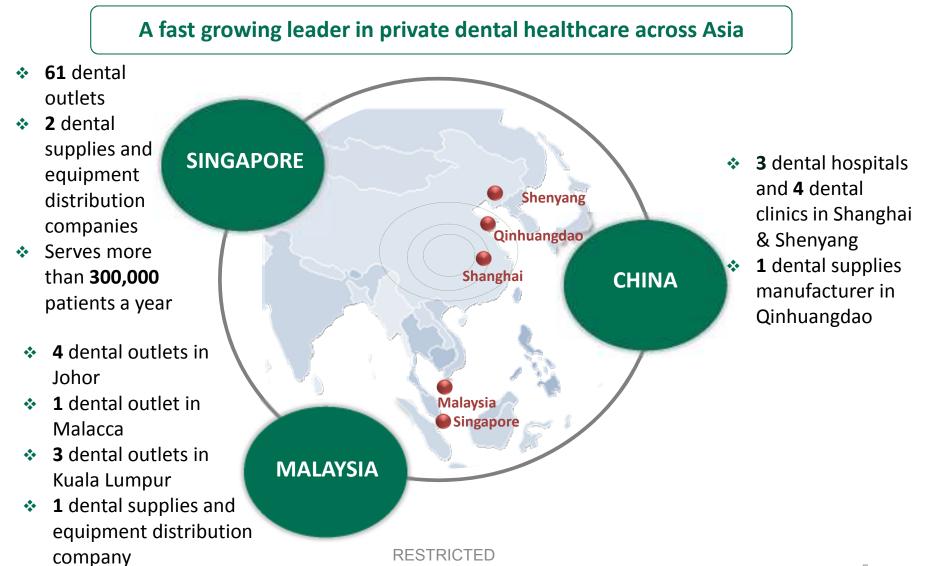


## **Overview of Q & M**



Q & M Dental Group (Singapore) Limited







## **Strong Competitive Position**

## An established, reliable dental healthcare provider since 1996, IPO on 26 Nov 2009

Recognised brand	A reputable and widely recognised brand in Singapore's dental industry
Widest network	61 outlets located island wide near bus interchanges MRT stations, shopping malls. 9% of Spore clinics.
Large patient base	Treated more than 600,000 patients 25% of population who visits dentist at least once a year *
Full dental services	Multi-disciplinary expertise offering patients comprehensive scope of quality dental services
Large dentist pool	Over 180 qualified and experienced dentists Around 11% of registered dentists in Singapore **
Strong leadership	Experienced management team who are practising Dentists. 17 Principal Shareholders signed service contract until Jan 2020 and shareholding





\*Based on 46% of Singapore's population of 5.08 million as extracted from the Statistics Singapore website (http://www.singstat.gov.sg/stats/themes/people/hist/popn.html). According to the Health Promotion Board's Oral Health Campaign , only 46% of adults visited the dentists one over CTED

\*\*Based on 1,611 registered graduate dentists in Singapore as extracted from Singapore Dental Council Annual Report 2011

moratorium until Jan 2021

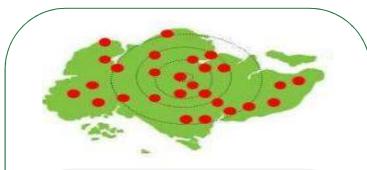
# Widely recognised in Singapore's dental industry

Proven Track Record Treated more than 600,000 patients in Singapore since December 2005



## **Largest Dental Network in Singapore**

#### Wide network of clinics



- Extensive reach across Singapore
- Strategically and conveniently located near amenities like bus interchanges, MRT stations and shopping malls
- Operate large scale dental centres in tandem with neighbourhood clinics
- Provides night and weekend dental clinics
- Provide training through Q & M Institute to attract qualified dentists and increase skills of dentists
- Corporate and loyalty programs help increase patient base and branding

#### Large and stable patient base



- Operates 61 dental outlets
- This represents 9% of market share
- Owns 2 dental supplies and equipment distribution companies
- Treats 300,000 patients per year
- 600,000 patients pool represent 25% of the total patient-base island wide
- 6,000 new patients added to its database per month

# Multi-disciplinary expertise & comprehensive scope of dental services

#### **Dental centres in Singapore**

#### **Operating Model**

- Focus on specialist multi-disciplinary dental healthcare services at a single location
- Equipped with latest technology
- Capturing a larger share of the market for higher-value specialist dental healthcare services
- Able to offer a wider range and faster access to dental healthcare services

#### City Square Mall - Largest private dental centre in Singapore

32 treatment rooms; total floor area of 12,000 sq ft

#### The Centrepoint – Situated in prime shopping belt

16 treatment rooms; total floor area of 4,600 sq ft

#### Full spectrum of dental services

General dental treatment		Endodontics		Orthodontics		Periodontics	
Prosthodontic	Pa	edodontic	Oral Su	rgery	Dental Implant	s Aesthetics Dentistry	



# Qualified and experienced dentists and clinic staff

A team of approximately 180 experienced dentists supported by 300 clinic staff

The Group has set up Q & M Dental Institute, which offers training to dentists for continuous improvement

Q & M in a better position than its competitors to hire foreign dentists. Under conditions laid down by SDC, dentists with overseas degrees must be supervised by a fully registered dentist approved by the SDC. Due to the larger pool of registered and experienced dentists within Q&M, the Group has a greater capacity to take in foreign dentists.







### **Experienced and proven management team**

#### Dr Ng Chin Siau

Group Chief Executive Officer

- More than 20 years of experience in the dental healthcare industry
- Received the Best Entrepreneur Award
- Named the top entrepreneur and winner of the Entrepreneur of the Year Award



#### Dr Ng Jet Wei

Deputy Chief Executive Officer

- More than 18 years of experience in the dental healthcare industry
- Former Head of Dental Unit at Woodlands Polyclinic
- Fellow of the International Congress of Oral Implantologist



#### Dr Ang Ee Peng Raymond

Chief Operating Officer

- More than 19 years of experience in the dental healthcare industry
- Chairman of the Singapore Dental Association ethics committee
- Presented with the SDA Meritorious Award by the SDA



Actively involved in the day-to-day operations which enables the Group to respond to requirements of its patients and to make key management decisions promptly



## **Dental Healthcare Prospects**



Q & M Dental Group (Singapore) Limited

### **Singapore Dental Healthcare Prospects**

#### Maintain growth momentum and market leadership in Q & M's dominant Singapore market

#### <u>Significant room</u> <u>for growth</u>

46% of population visits the dentist at least once per year

Dentist to population ratio of 1:3,300 which is below developed nations ratio of 1:1,000 Increasing demand for private specialist dental healthcare <u>services</u>

Rising affluence and aging population have increased health awareness

Subsidies from enhanced Community Health Assist Scheme ("CHAS") & Pioneer Generation Scheme <u>Attractive medical</u> <u>tourism</u> <u>destination</u>

Availability of advanced dental capabilities has successfully lured patients from the region

Foreign patients often seek high value added treatments



### **Malaysia Dental Healthcare Prospects**

Unique opportunity to extend geographical reach given stronghold in Singapore

<u>Strong growth</u> <u>potential from</u> emerging market

Population 28.5 million

23% of population visits the dentist at least once per year

Dentist to population ratio of 1:6,000 <u>Focus on high</u> <u>consumer affluence</u> <u>territories</u>

Rising affluence has increased the demand for high quality private dental healthcare services

Leverage on strong brand in Singapore to expand patient base <u>Expanding pool of</u> <u>dentists</u>

13 universities producing 600 dental graduates a year - key catalyst for the development of the dental healthcare industry

### **China Dental Healthcare Prospects**

Rising affluence and demand for better quality dental healthcare services driving rapid growth in China dental market

<u>Large addressable</u> <u>market size</u>

Population 1.34 billion

Dentist to population ratio of 1:10,000

8% of population visits the dentist at least once per year **Growing affluence** 

Higher standards of living

Dental healthcare awareness to increase with higher affluence <u>Demand for private</u> <u>dental healthcare services</u>

Growing middle class in China

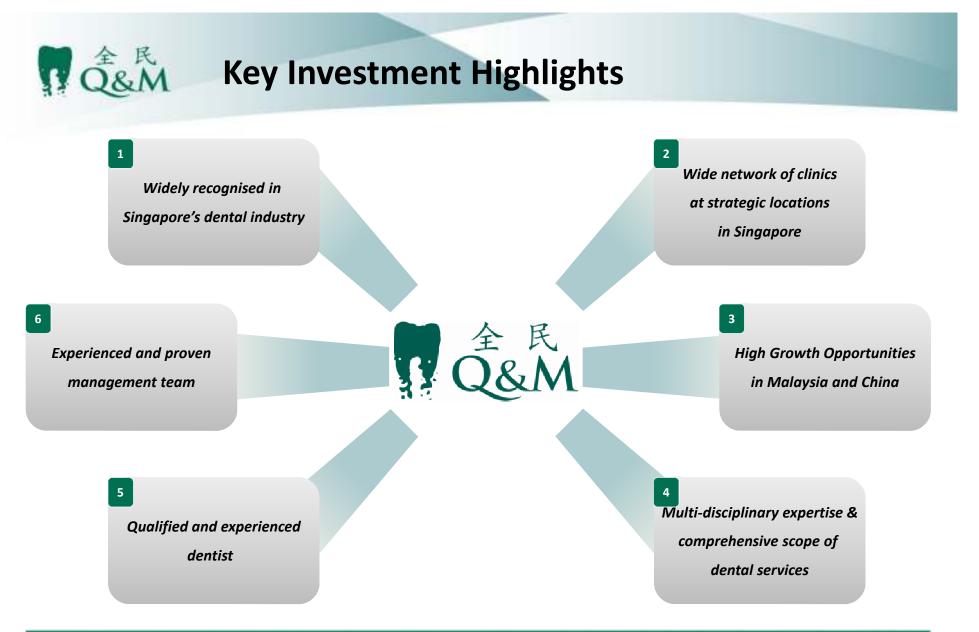
Drives demand for high value and differentiated services from government clinics



## **Key Investment Highlights**



Q & M Dental Group (Singapore) Limited



**Q&M Is Strategically Positioned To Capture Growth Opportunities** 

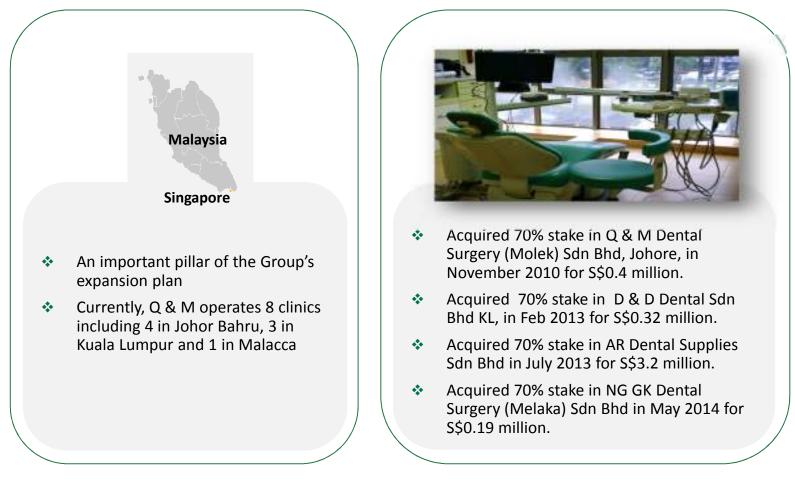
In the Fast Growth Markets Across Asia

# High Growth Opportunities in Malaysia and China

	Malaysia	China
Population	28.5m	1.34bn
Number of Registered Dentists	4,800	136,000
Dentist to population ratio	6,000	10,000
% of Population Visiting the Dentist At Least Once per Year	23%	8%

# Expanding the "Q & M" Brand Presence in Malaysia

#### Expansion through acquisitions, joint ventures and strategic alliances



## **High Growth Dental Opportunities in China**

#### Expansion through acquisitions, joint ventures and strategic alliances





### **Newly Completed Acquisitions**

#### <u>Newly completed acquisition -</u> <u>Shenyang Aoxin Stomatology Group</u> <u>in Shenyang, China</u>

♦ \$\$21.6 million to acquire 60% stake

Involve the acquisition of three dental hospitals and three dental clinics and a training centre owned by Aoxin Stomatology Group

✤Aoxin employs over 100 dentists and approximately 100 nurses and supporting staff.

✤Profit guarantee that Q&M will receive dividends of at least S\$26.6 million over 12 years. 1<sup>st</sup> year profit guarantee of S\$2.2 million. Newly completed acquisition - Aidite a specialized dental ceramics manufacturer in Qinhuangdao, Hebei Province China

♦S\$16.0 million to acquire 51% stake

Involve the acquisition of a manufacturer in zirconium oxide blocks used in CAD/CAM machines in fabricating dental prosthesis

Profit guarantee from sellers that Q&M will receive dividend of at least S\$33 million over 12 years. 1<sup>st</sup> year profit guarantee of S\$3.0 million.



















# Cad-Cam Technology in Dentistry

#### Before







### After









## **MOU With Dental Hospital**

MOU to acquire the largest dental hospital in Donggang, China

♦ S\$6.0 million to acquire 60% stake

Involve the acquisition of two dental hospitals operated and owned by Dr Sun Zhizong, situated in Donggang City and Dandong City respectively.

The hospitals employ over 40 dentists and more than 60 nurses and support staff

Profit guarantee that Q&M will receive dividend of at least S\$12.0 million over 12 years. 1<sup>st</sup> year profit guarantee of S\$0.6 million.



## **Donggang Dental Hospital**









## **Donggang Dental Hospital**



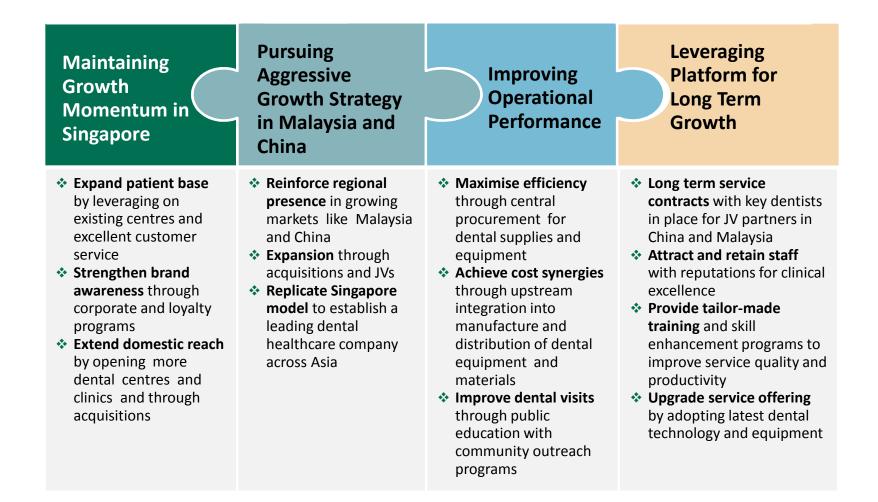


## **Growth Strategy**



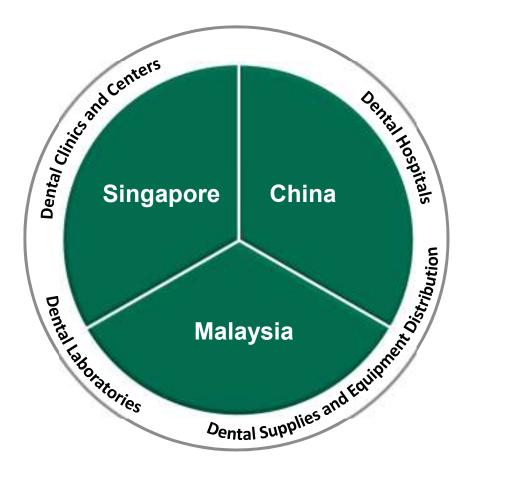
Q & M Dental Group (Singapore) Limited

## **Execution of Growth Strategy**



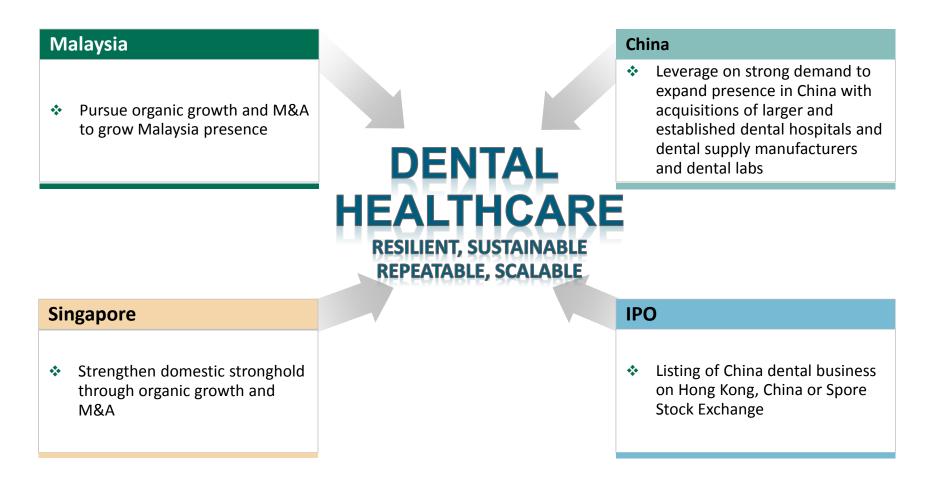
## **Building The Leading Integrated Dental** Healthcare Company In Asia

Poised for expansion and growth in Singapore, Malaysia and China





## Sustainable Business Model With Multiple Growth Drivers





## **Building A War Chest For Growth**

## Strategic investment of S\$19.1 million by IFC & S\$200 million MTN programme

- \$\$6.4 million convertible loan which has already been converted into Q&M shares. Current shareholding of IFC is at 2.9%
- \$\$200 million MTN programme
- IFC also provides support to Q & M's expansion plans in the China by sharing industry knowledge with the Group
- To facilitate the Group's expansion plans and help widen access to high quality dental care in China

## Funding high growth expansion strategy in Singapore, Malaysia and China

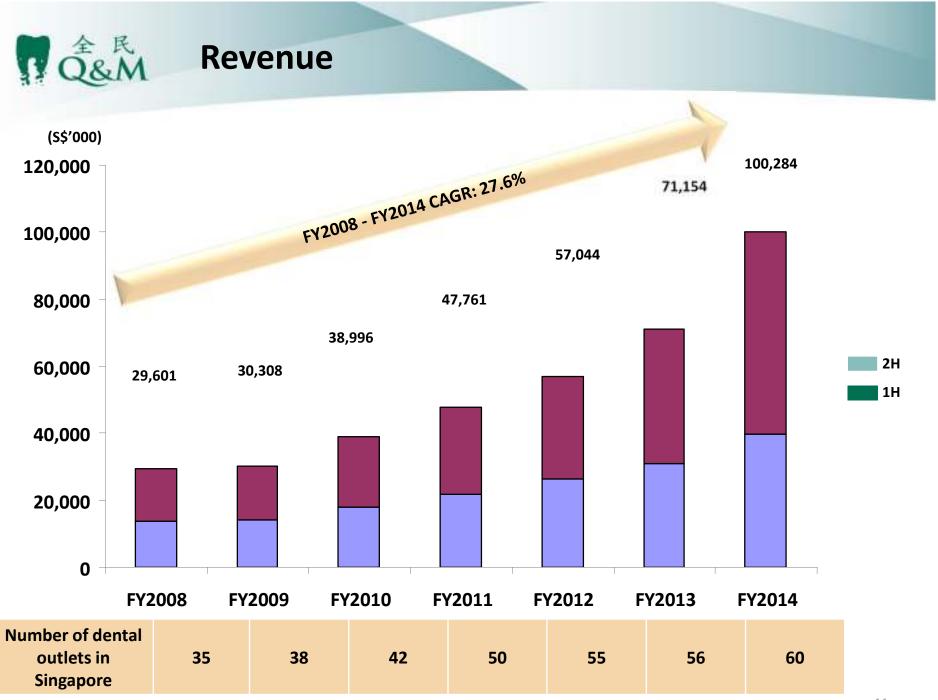
- To fund expansion plans in Singapore, Malaysia and China
- Target to own and operate larger and established institutions beside clinics, dental laboratories and supplies manufacturers in China
- Aim to list China dental businesses in Hong Kong, China or Singapore
- To broaden and diversify the Group's shareholders base



## **Financial Highlights**



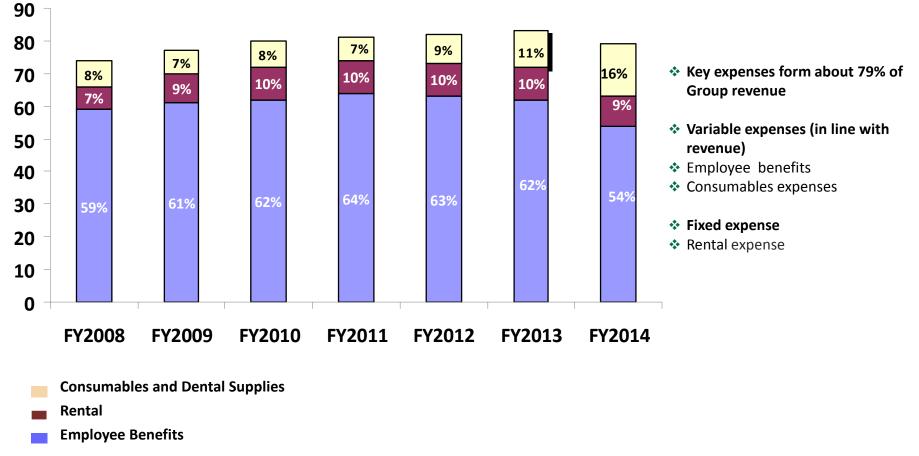
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Financial years ending 31 December

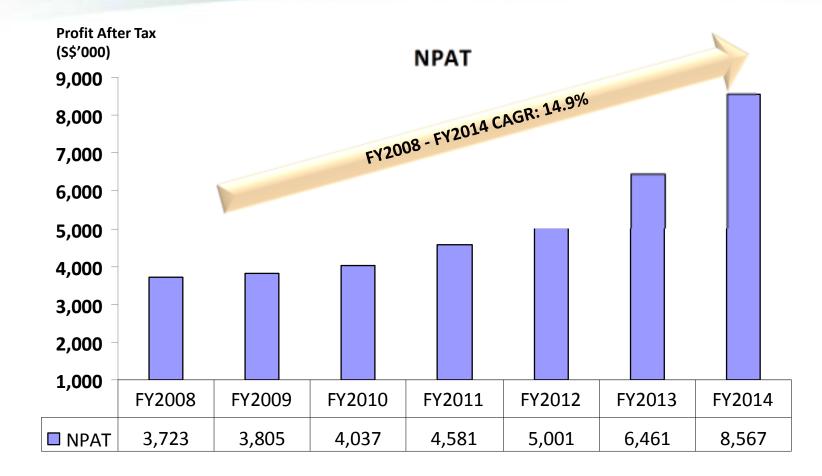


#### Key operating expenses as a percentage of Group revenue



Financial years ending 31 December

## Profit attributable to owners of the parent





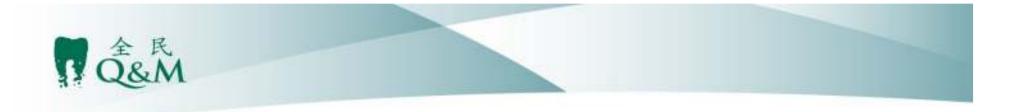
(S\$ million)	31 Dec 2014	31 Dec 2013	31 Dec 2012	31 Dec 2011		
Key Assets						
Trade and Other Receivables (short-term)	16.3	7.7	5.6	7.0		
Cash and Cash Equivalents	35.7	28.7	18.5	13.6		
Property, Plant and Equipment	37.4	15.4	17.2	8.3		
Key Liabilities						
Trade and Other Payables	21.2	10.8	9.9	6.3		
Bank Loan and Finance Leases	32.2	8.9	9.3	1.8		
Equity						
Shareholders' Equity	76.6	46.1	28.8	27.2		



## **Key Financial & Financial Ratio**

Key Financial Figures (in S\$)	FY2014	FY2013	FY2012	FY2011
EBITDA	15.1 million	9.3 million	7.1 million	6.3 million
Net Asset Value Per Share (cents)	9.8	7.6	5.2	9.9
Earnings Per Share (cents)	1.2	1.07	0.91	0.83
Financial Ratios	FY2014	FY2013	FY2012	FY2011
Net Gearing (times)	Net Cash	Net Cash	Net Cash	Net Cash
Return on Equity	11.2%	14%	17.5%	16.8%
Current Ratio (times)	2.6	3.8	2.5	2.9
EBITDA/Interest Expense (times)	29.3	25.5	31	170.3
Dividend Per Share (cents)	FY2014	FY2013	FY2012	FY2011
Interim	0.41	0.6400	0.3000	0.6000
Final	0.32	0.6600	0.4000	0.7500
Total	0.73	1.3000	0.7000	1.3500

\*Based on total number of shares issued of 778,623,495 shares as at 31 December 2014



## **Thank You**

#### Q & M Dental Group (Singapore) Limited

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