

# Corporate Presentation





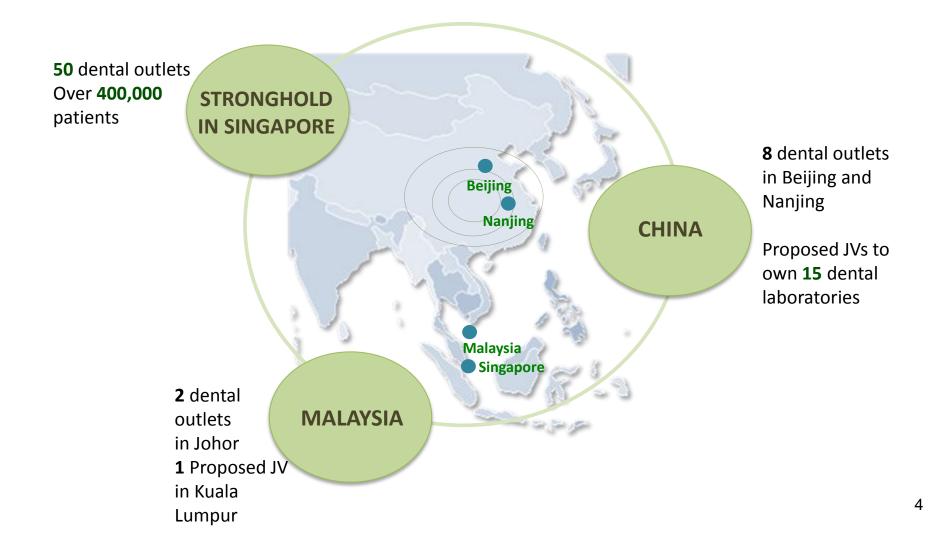






### An Overview of Q & M

A growing private dental healthcare group in Asia





### Robust Organic Growth

#### Strong brand name with 14-year track record of robust organic growth in Singapore





### Multi-disciplinary Services

#### Full spectrum of services ranging from general dental care to specialised services





### Large-scale Dental Centres





#### **Operating Model**

- Multi-disciplinary dental healthcare services at a single location
- Focus on specialist dental healthcare services
- Equipped with latest technology

## City Square Mall - Largest private dental centre in Singapore

- Operational on 17 December 2009
- 32 treatment rooms; total floor area of 12,000 sq ft
- Investment cost S\$3 million

#### The Centrepoint – Situated in prime shopping belt

- Operational on 1 October 2010
- 16 treatment rooms; total floor area of 4,600 sq ft
- Investment cost S\$2 million



## **Strong Competitive Position**

#### An established & reliable dental healthcare services provider in Singapore

| Established<br>brand  | <ul> <li>Reputable and widely recognised brand in<br/>Singapore's dental industry</li> </ul>  |
|-----------------------|---|
| Widest<br>network     | <ul> <li>Clinics strategically located island-wide near<br/>amenities like bus interchanges and MRT stations</li> </ul>                                     |
| Large<br>patient base | <ul> <li>Treated more than 400,000 patients</li> <li>~18% of population who visit dentists more than once a year*</li> </ul>                                |
| Full dental services  | <ul> <li>Multi-disciplinary expertise to offer patients<br/>comprehensive scope of quality dental services</li> </ul>                                       |
| Large dentist<br>pool | <ul> <li>Over 130 qualified and experienced dentists</li> <li>Around <b>9%</b><sup>#</sup> of registered dentists in Singapore</li> </ul>                   |
| Strong<br>leadership  | <ul> <li>Experienced management team who are practising dentists</li> <li>18 Principal Shareholders – 10 years service and moratorium until 2017</li> </ul> |





\*Based on 46% of Singapore's population of 4.8 million as extracted from the Statistics Singapore website (<u>http://www.singstat.gov.sg/stats/themes/people/hist/popn.html</u>). According to the Health Promotion Board's Oral health Campaign 2005, only 46% of adults visited the dentists at least once a year.

\*Based on 1,464 registered graduate dentists in Singapore as extracted from Singapore Dental Council Annual Report 2009



### Joint Venture Clinics in the PRC





- 4 dental clinics in Beijing
- 30% stake in Aiyashi JV for RMB12m (RMB10m to fund expansion and working capital)





- 4 dental clinics, 1 dental centre and 1 mobile clinic in Nanjing
- 50% stake in Dan De JV for RMB8.7 m (RMB7.5m to fund expansion and working capital)



### Proposed JVs for PRC Dental Laboratories



# Yiwu He Cheng Dental Equipment Co., Ltd. ("He Cheng")

- Proposed to invest RMB26.5 m for 49% interests
- He Cheng owns a dental laboratory based in Zhejiang Province
- Specialises in manufacture of crowns, bridges and orthodontics products



#### Shenzhen New Perfect Exact Research Co., Ltd. ("New Perfect")

- Proposed to invest RMB98 m for 49% interests
- New Perfect is one of the largest dental laboratory group with 14 laboratories across the PRC
- Full range of products including crowns, bridges, implants, attachments, inlays/onlays, veneers
- Serves the PRC, North America, Europe and AP markets



### Proposed JVs for PRC Dental Laboratories





Beijing Le Le Jia Medical Solutions Co., Ltd. ("Le Le Jia")

- Proposed to invest RMB25.0 m for 49% interests
- Manufacture dental devices and dental device materials
- Owns a dental laboratory in Beijing
- Proposed joint venture subject to satisfactory due diligence investigations



### Entry into the Malaysia Market

#### Dental Wellness (Molek) in Johor Bahru



- Acquired 70% stake in Dental Wellness for RM1.05M
- Vendor's guarantee:
  - Profit > RM500,000 in total for 1 Jan 2011 to 31 Dec 2012
  - Profit > RM250,000 per annum from 1 Jan 2013 to 31 Dec 2016





**Singapore Distributor Services** 







## **Distribution Dental Products**

- Dental Treatment Unit = Takara Belmont (Japan), Halim (Korea)
- **Autoclave** = Tuttnauer (Israel)
- **Prophylaxis** = Gulin Woodpecker (China), EMS (Swiss)
- Handpieces, Implant Motor System = COXO (China), Bein Air (Swiss), W&H (Austria)
- Micro Motor = Bein Air ( Swiss)
- Endo System = Micro Mega (France)
- **Dental Laser System =** LAMBDA Spa (Italy)
- Light Cure System, Small Devices = Gulin Woodpecker (China), Dmetac (Korea), COXO (China)
- **Compressor, Suction System =** Durr (Germany)
- X- Ray Scanner System, Intra Oral Camera System = Durr (Germany)
- Cone Beam/ 3D/ 2D Intra, Panoramic X-Ray System = Owandy (France), RayScan (Korea)
- **Dental MicroScope =** Alltion (China)
- Injection Unit = KMG (Korea)
- Lab Motor System = Aseptico (USA)
- CADCAM Scanner, Milling Machine = Bein Air (Swiss)
- Equipment Disinfection System = Durr (Germany)



## **Distribution Dental Material**

- Restorative Material = VOCO (Germany)
- Impression Material, Infection Control Products = Sultan Healthcare (USA)
- Pin and Post ( Fiber Post & Drill) = Nordin ( Swiss)
- Amalgam = Madespa (Spain)
- Alginate = Major (Italy)
- Paper Point & GP Point = DiaDent (Korea)
- **Burs =** MicroDont (Brazil)
- Hand Instrument = Towne Brothers (Pakistan)



# Strength

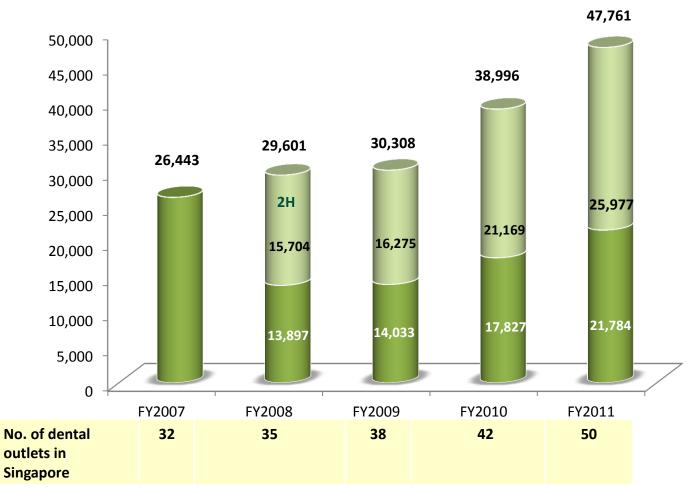
- Strong financial support from Q&M Dental Group = Main Board Public listed Company
- **Products =** Complied to HSA, MOM, NEA, GDPMDS standards
- **One Stop Shopping =** Able to supply full range of products
- New Clinic/ Hospital Planning =
- to assists in clinic design and planning
- to provide guidance during construction and renovation work
- to install and commission equipment and devices
- to provide care and maintenance training of equipment and devices
- to assists in applying financing support for package purchase
- After Sales Support for Equipment and Devices =
- Preventive Maintenance Programme after product warranty
- Respond time to service call = within 4 hours
- Sales Support =
- Daily door to door sales presentation by area sales person
- Respond time to sales call = within one hour
- Staff =
- > With total 118 years of dental industry experience from sales and engineering team



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#### Revenue

(S\$'000)

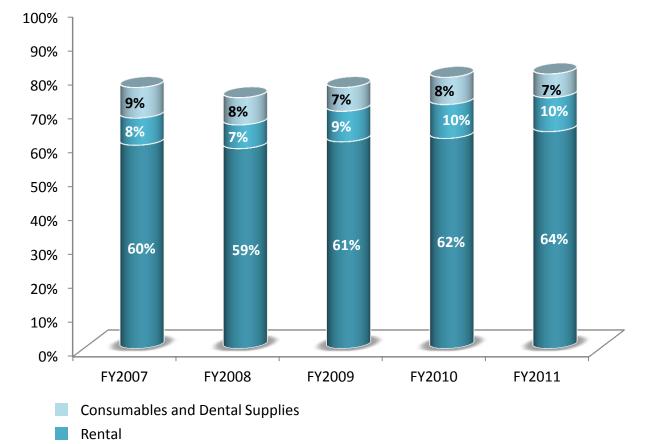


Financial years ended 31 December



#### Expenses

### Key Operating Expenses as a percentage of Group revenue



- Key expenses forms approximately 81% of Group revenue
- Variable expenses (in line with revenue)

-Employee benefits -Consumables expenses

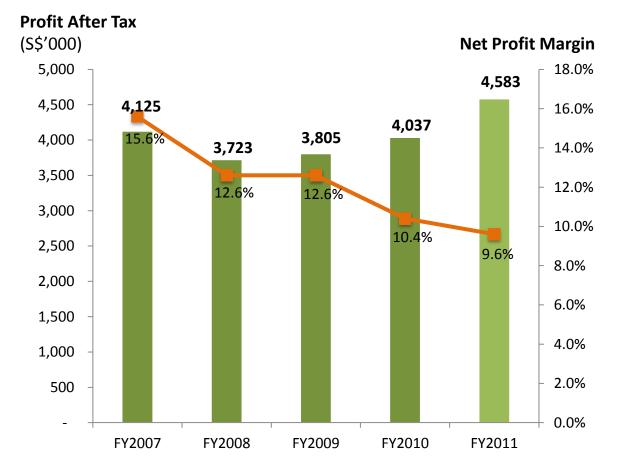
• Fixed expense

-Rental expense

**Employee Benefits** 



### Net Profit and NP Margin



Group incurred professional fees and expenses in relation to its public listing of \$649,000 and \$498,000 in FY2008 and FY2009 respectively.



### Balance Sheet

| (S\$ million)                            | 31 Dec 2011 | 31 Dec 2010 |  |  |
|--|-------------|-------------|--|--|
| Key Assets                               |             |             |  |  |
| Trade and Other Receivables (short-term) | 7.0         | 4.4         |  |  |
| Cash and Cash Equivalents                | 13.6        | 14.9        |  |  |
| Plant and Equipment                      | 8.3         | 6.5         |  |  |
| Other Receivables                        | 0.8         | 1.2         |  |  |
| Key Liabilities                          |             |             |  |  |
| Trade and Other Payables                 | 6.3         | 5.0         |  |  |
| Bank Loan and Finance Leases             | 1.8         | -           |  |  |
| Equity                                   |             |             |  |  |
| Shareholders' Equity                     | 27.2        | 25.9        |  |  |



### Per Share Data and Financial Ratios

| Per Share Data* (cents)   | FY2011   | FY2010   |
|---------------------------|----------|----------|
| Cash Per Share            | 4.9      | 5.4      |
| Net Asset Value Per Share | 9.9      | 9.4      |
| Earnings Per Share        | 1.67     | 1.47     |
| Financial Ratios          | FY2011   | FY2010   |
| Net Gearing (times)       | Net Cash | Net Cash |
| Return on Equity          | 16.8%    | 15.6%    |
| Current Ratio (times)     | 2.9      | 3.9      |
| Dividend Per Share        | FY2011   | FY2010   |
| Interim                   | 0.6000   | 0.5838   |
| Final                     | 0.7500   | 0.6000   |
| Total                     | 1.3500   | 1.1838   |

\*Based on total number of shares issued of 275,226,497 shares as at 31 December 2011 Listing Date: 26 November 2009



# Prospects and Future Plans





#### Growth potential of Singapore's dental healthcare market

#### Dental healthcare awareness and infrastructure in Singapore

#### Increasing demand for specialist dental healthcare services

Only 46.5% of adults visited dentists at least once a year
Ratio of dentist to patients is 1:3500 which is below developed nations of 1:1200

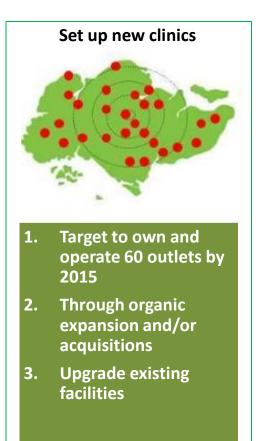
• Rising affluence in Singapore drives demand for specialist dental healthcare services such as aesthetics dentistry Growth of medical tourism market in Singapore

• Singapore's reputation as medical hub attracts overseas patients for higher valueadded dental healthcare services



### **Expansion Plans in Singapore**

#### **Potential Growth Drivers**





- 1. Increase utilisation of newly opened dental centres and clinics
- 2. Expand team of dentists trained in specialist services
- 3. Enhance mix of service offering

#### Explore strategic alliances



.. Continue to explore strategic alliances, joint ventures, or acquisitions in dental –related businesses in Singapore



### PRC Dental Healthcare Market Prospects

To ride on the rising affluence and demand for better quality dental healthcare services

### Large addressable market size

Around 1.3 billion people
Dentist-to-population ratio of 1:10,000
Only 8% of population visit dentists once per year

#### **Growing affluence**

Higher standards of living
Dental healthcare awareness to increase with higher affluence

#### Demand for private dental healthcare services

 Growing middle class in the PRC
 Drives demand for higher value and differentiated services from government clinics



Vision - To achieve a separate public listing for the PRC dental business within 5 years Plan to invest RMB400 million to build PRC dental business



- 1. Target to own and operate 50 dental outlets and at least 20 laboratories by 2015
- 2. Continue to seek strategic joint ventures and/or acquisitions
- 3. Build combined profit base of RMB80M for PRC JVs



- 1. Dan De group opened 5,000 sq ft dental centre with 6 consultation rooms in Zifeng Tower (Nanjing) on 2 January 2011
- 2. Continue to work with JV partners in Beijing and Nanjing to expand network and enhance the service of dental outlets



### **Building War Chest**

Plans to raise fund to finance the Group's expansion in the PRC

#### Strategic Investment of US\$15M by IFC, a member of World Bank

- US\$10m senior loan
- US\$5m convertible loan
- To facilitate the Group's expansion plans in the PRC and help widen access to high quality dental care in the country





### **Investment Merits**

PRC JVs to provide strong incremental earnings from 2012

Steady growth in Singapore – <mark>60</mark> outlets by 2015 Dental healthcare industry – resilient during economic downturns

Rapid expansion in the PRC – 50 outlets and 20 labs by 2015

Public listing for the PRC dental business in 5 years



#### Safe Harbour for Forward-looking Statements

This presentation contains certain statements that are not statements of historical fact, i.e. forward-looking statements. Investors can identify some of these statements by forward-looking items such as 'expect', 'believe', 'plan', 'intend', 'estimate', 'anticipate', 'may', 'will', 'would', and 'could' or similar words. However, you should note that these words are not the exclusive means of identifying forward-looking statements. These forward-looking statements are based on current expectations, projections and assumptions about future events. Although Q&M Dental Group (Singapore) Limited believes that these expectations, projections, and assumptions are reasonable, these forward-looking statements are subject to the risks (whether known or unknown), uncertainties and assumptions about Q&M Dental Group (Singapore) Limited and its business operations.

Some of the key factors that could cause such differences are, among others, the following:

- changes in the political, social and economic conditions and regulatory environment in the jurisdictions where we conduct business or expect to conduct business;
- the risk that we may be unable to realise our anticipated growth strategies and expected internal growth;
- changes in currency exchange rates;
- changes in customer preferences and needs;
- changes in competitive conditions in the dental services industry and our ability to compete under these conditions;
- · changes in pricing for our services; and
- changes in our future capital needs and the availability of financing and capital to fund these needs.

Given these risks, uncertainties and assumptions, the forward-looking events referred to in this presentation may not occur and actual results may differ materially from those expressly or impliedly anticipated in these forward-looking statements. Investors are advised not to place undue reliance on these forward-looking statements.

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# Thank You



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